

Sight, Sound & Data/ M.S.I.T. Customer Satisfaction Report



Dear Customer,

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Sincerely,

Matthew Price

National Project Manager

Sight, Sound & Data (an M.S.I.T. Company)

Overall, I am very satisfied with the way Sight, Sound & Data performed (is performing) on this project.

Strongly Disagree

Somewhat Disagree

Neither Agree nor Disagree

Somewhat Agree

Strongly Agree

Technician/s

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The SS&D/ M.S.I.T. Technician(s) is(are) well trained.					
The SS&D/ M.S.I.T. Technician(s) is(are) well supervised.					
The SS&D/ M.S.I.T. Technician(s) adhere to professional standards of conduct.					
The SS&D/ M.S.I.T. Technician(s) act in my best interest.					
Overall, I am satisfied with the SS&D/ M.S.I.T. Technician(s).					

Project/ Account Manager

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The SS&D/ M.S.I.T. Project/ Account Manager is knowledgeable and professional.					
The SS&D/ M.S.I.T. Project/ Account Manager is making a positive contribution to my business.					
The SS&D/ M.S.I.T. Project/ Account Manager responds to my inquiries in a timely manner.					
Overall, I am very satisfied with the SS&D/ M.S.I.T. Project/ Account Manager.					

Compared to how you felt about Sight, Sound & Data before this project, what is the likelihood of completing another project with SS&D/ M.S.I.T.?

- Better, based on performance
- About the same
- Worse, based on performance

Considering the overall value of the project you paid for, was it...

- An exceptional value, worth more than you paid for it
- A good value, worth about what you paid for it
- A poor value, worth less than you paid for it

If you like, you can take this opportunity to express in your own words how this Install affected you.

Your Company:

Your Name:

Your Title:

Contact email:

Please email responses to: info@sightsounddata.com

Thank you for your Business!

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